

CASESTUDY "Imagine"

"With Protected Harbor at our side, we've been able to avert several catastrophic events and grow our business at the same time. They are critical to the future success of my company."



CHALLENGES

Imagine, one of the largest healthcare applications in the US, faced growth challenges directly related to infrastructure and data management. Communication and collaboration were hindered, impacting the overall efficiency and effectiveness of the operation and prohibiting growth.



SOLUTIONS

To address these challenges, Protected Harbor implemented its comprehensive discovery process to understand the root cause of the issues Imagine faced. PH's process first highlighted the gap in knowledge between database administration skills and server infrastructure management. Then facilitated an open dialogue among team members, breaking down silos, and future-proofed the infrastructure to accommodate growth. The team worked together to deploy solutions effectively, focusing on improving infrastructure functionality and communication within the organization.



RESULTS

As a result of these actions, Imagine saw a significant improvement in performance and overall organizational impact. In addition, PH facilitated scalability beyond initial expectations, securing long-term business operations. Through addressing specific infrastructure issues and promoting effective communication, Imagine now grows exponentially without the fear of technology standing in its way.



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t: 201.957.1616
w: www.protectedharbor.com
e: support@protectedharbor.com



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